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Skills Enhancement for IT Governance Strategy in the Public Sector

Course Overview:

The overarching role of IT governance is to provide strategic oversight and guidance around IT matters. It provides the framework of processes and structures that ensures the effective and efficient use of information technology.

Significant goals of the current IT governance structure include better aligning IT infrastructure and services with the university's mission and business while making it more efficient and better differentiating the work of operational and advisory groups from the governance-related structure. While every investment may not be the right fit to meet organizational goals, exercising caution and introducing a knowledgeable professional is key to minimizing wasted resources.

The course offers professionals all the information and skills needed to ensure an organization's IT infrastructure is optimized to help businesses reach their targets. The course covers everything from governance to planning and even risk management strategies.

Course Objectives:

- Governance Framework.
- Technology Governance.
- Information Governance.
- IT Resource Planning.
- IT Resource Optimization.
- IT Performance and Oversight.
- Management of IT-Enabled Investments.
- Risk Strategy.
- Risk Management.

Course Coverage:

Topic 1: Governance of Enterprise IT:

- Components of a Governance Framework
- Organizational Structures, Roles, and Responsibilities
- Strategy Development

- Legal and Regulatory Compliance
- Organizational Culture
- Business Ethics
- Governance Strategy Alignment with Enterprise Objectives
- Strategic Planning Process
- Stakeholder Analysis and Engagement
- Communication and Awareness Strategy
- Enterprise Architecture
- Policies and Standards
- Information Architecture
- Information Asset Lifecycle
- Information Ownership and Stewardship
- Information Classification and Handling

Topic 2: IT Resources:

- Sourcing Strategies
- Resource Capacity Planning
- Acquisition of Resources
- IT Resource Lifecycle and Asset Management
- Human Resource Competency Assessment and Development
- Management of Contracted Services and Relationships

Topic 3: Benefits Realization:

- Performance Management
- Change Management
- Governance Monitoring
- Governance Reporting
- Quality Assurance
- Process Development and Improvement
- Business Case Development and Evaluation
- IT Investment Management and Reporting
- Performance Metrics
- Benefit Evaluation Methods

Topic 4: Risk Optimization:

- Risk Frameworks and Standards
- Enterprise Risk Management
- Risk Appetite and Risk Tolerance
- IT-Enabled Capabilities, Processes, and Services
- Business Risk, Exposures, and Threats
- Risk Management Lifecycle
- Risk Assessment Methods

Targeted Groups:

- IT Professionals.
- Trainers.

- Consultants.
- IT Managers.
- IT Analysts.
- Compliance Managers.
- IT Risk Managers.
- IT Auditors.
- IT Directors.
- IT Executives.
- IT Governance Professionals.
- Business Professionals.
- Aspiring Enterprise Governance Professionals.
- Professionals looking to gain a thorough understanding of the CGEIT.